



Objective Connect was the perfect solution because it allowed us to **steer away from getting bogged down** in technical requirements and **focus on the business problem.**

Clare Burke, Information Governance Office, Glasgow City Council



Objective CONNECT

Leading the way in joint service delivery

The Public Bodies (Joint Working) (Scotland) Act 2014 came into effect on April 1st, 2016.

Under this new legislation, all health and social care services across the country must jointly plan and deliver services to their communities.

In response to this requirement, the Glasgow City Council (GCC) and NHS Greater Glasgow and Clyde have come together under the **Glasgow City Health and Social Care Partnership.**

Clare Burke, Information Governance Officer at GCC had a simple remit: remove the information security risks by finding a secure collaboration platform that was quick, easy to use and cost effective.

Using Objective Connect, GCC have been able to significantly improve the following use cases:

- **Management of short breaks and respite care for adults with learning disabilities.** Sensitive client information was being printed in hard copy and driven across the city. This process has been digitised and significant mileage costs and time savings have been realised.
- **Research.** External researchers working on the **Scottish Drug Prevalence Survey** are able to work remotely, removing the associated IT overheads of desks, computers and network access.
- **Completion of carer assessments.** Objective Connect "created a secure post box" for carers assessment forms used between GCC and it's 5 volunteer organisations, resulting in "huge" time savings over the previous process of external file sharing.
- **Communications for the Chief Officers Group.** CxOs from integration authorities across Scotland are able to send, receive and approve correspondence on their chosen device, wherever they are.

